

STIEBEL ELTRON Heat Pump Pass

Installer and stakeholder training on the basic concepts of heating with heat pumps



How the training works

The Heat Pump Pass comprises approximately 5 hours of on-demand video training delivered in 26 segments of a few minutes each. You will be sent an email with a link and password which will give you access to the training portal for a set period of time - usually a month - in which you will need to complete the course.

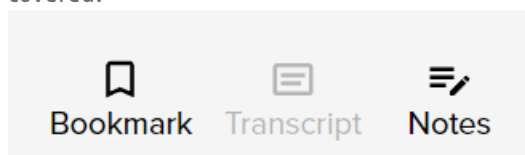
When you login make sure you select English as your language (drop down top right).

Once you have logged in you will see a menu on the top left hand side of the screen:

1. Click on Study Planner to access your assigned course. Click on the course to access the videos.
2. Select a video to watch, click start and then press the play icon
3. When you have completed the video take the quiz on the left hand side of the screen. When you are confident of the answers return to your Study Planner using the link at the top left of your screen
4. Scroll back down to the video you have just watched and click through and then select the continue button. Click the button to take the course exam to complete this module. Once you have answered all the questions correctly this video module will show as 100% complete. Use the Study Planner link (now on the top RIGHT) to start the process again with the next video.
- 5 You can also use the STIEBEL ELTRON logo to return to the homepage at any time to find your notes, bookmarks and Study Planner.
6. Once you have completed all the videos and the final course exam you can return to your planner to download the course certificate - this will now appear as an option at the top of the page.



Whilst watching the videos you can use the buttons under the video screen (see below) to make notes or set a bookmark. These are then accessible from the menu on the left when you go to your Study Planner start page. This can help you when you come to complete the final exam by allowing you to revise notes on the topics you have already covered.



If you have any issues or questions relating to your training please email training@stiebel-eltron.co.uk or speak directly to your regional sales manager who will help direct you to the correct channel for assistance. .

Please note: the Heat Pump Pass is an international training course. Not every STIEBEL ELTRON product featured in the sessions is available in th UK market. Please refer to the UK website/prcebook for details of our current range.